
Specimen Packaging and Courier Services

Ambient Specimens

Place the specimen container and accompanying request in a tightly-sealing plastic bag. If you have any concerns regarding the effect of extreme weather conditions on routine or refrigerated specimens, please call our Diagnostic Customer Service Department at 616-355-3801.

Courier Services

Specimen pickup is handled by Holland Hospital Laboratory Services couriers 24 hours a day, 365 days a year. Courier stops can be established on a routine basis or as needed by individual clients.

Frozen Specimens

Place the specimen container and accompanying request in a tightly-sealing plastic bag. Place specimen in freezer for storage until courier arrives. Couriers will transport specimens in containers with coolant to maintain proper temperature.

Refrigerated (On Coolant) Specimens

Place the specimen container and accompanying request in a tightly-sealing plastic bag. Place specimen in refrigerator (2-8°) for storage until courier arrives. Couriers will transport specimens in containers with coolant to maintain proper temperature.